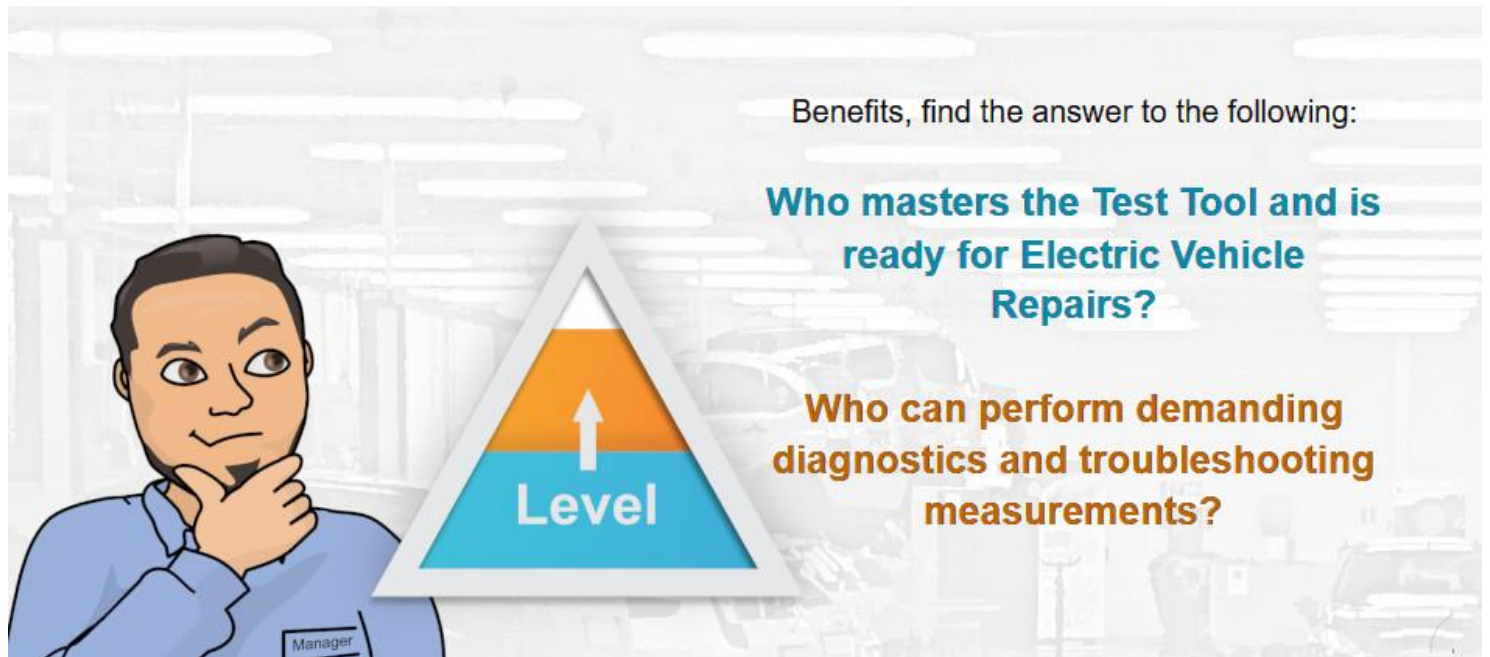


Workshop Next Level Concept Instruction



Details

Selecting The Right Package	1
Package content	
How To Order	2
Quick Step-by-Step	
Select the Concept and Add to Cart	
Cart & Checkout	
After Ordering	
Getting Started	5
Quick Step-by-Step	
Account activation	
Take A Look Together	
Schedule	
Result Follow-Up	
Tip Corner	12
Reward for completing the training	
How to find the needed time for training	
Continuing on the Training parth - after the first order	
What if something goes wrong during ordering or use?	

Selecting The Right Package

Seems that you are keen to take your workshop to the Next Level. We suggest you to start by creating a picture of each of your mechanics, their background, experience and motivation. Then select the right package for each of your team members.

For the individuals, whose target is on the technician level, select the level 1 package.



For the individuals to become Master Technicians, select the level 2 package.

Level 1 abilities:
*Vehicle fault memory
 utilisation, diagnostic tester
 scanning and calibration,
 EV and HEV readiness, etc.*



Level 2 abilities:
*Electrical equipment, charging,
 starting and battery
 diagnostics, troubleshooting
 with oscilloscope, etc.*

Package content

Level 1 - Technician's package Training Modules	4 x  <ul style="list-style-type: none"> • Electricity • Electronics • Hybrid & Electric Vehicle Technology • EOBD/OBD-II Self-diagnostics
Level 2 - Master Technician's package Training Modules	7 x  <ul style="list-style-type: none"> • Electricity • Electronics • Hybrid & Electric Vehicle Technology • EOBD/OBD-II Self-diagnostics • Automotive Electrical Troubleshooting Basics • Charging System and Starter Batteries • Starting and Start-Stop System



**All training modules are delivered with
a 12-month license time.**

How To Order

You make your order for one single mechanic at a time. Select the desired package and enter that employees information in the User Detail in the checkout. Because you can only enter the user information for one person, you have to place an order for every individual.

Quick Step-by-Step

1. Add the correct package to your cart
2. In Checkout, enter the needed information and pay for your order.

User Details : The mechanic's info

Payer Details: Your own info (and company information)

Payment Info: Select your preferred payment method

3. After ordering - who gets what?

You

- Payment info email if using PaymentLink
- Receipt by email

Your Employee

- Account activation email
- Access to the Training Modules immediately after activation




If you have any questions regarding the concept or ordering, don't hesitate to email us at sales@prodiags.com

Plan and Add to Cart




For this example, let's say you want to develop your mechanic named David into a Master Technician. Complete the same process for every mechanic you want to order this concept for. Print out this document to use it as an instruction, and utilise the personal follow-up sheets for both you and your employee.



Level 2
Master Technician's
Package

120 €

Add to cart




From the concept page, **add the Master Technician's Package to your cart.**


Cart & Checkout

After adding the correct package to your cart, you will be automatically brought to the cart page. Here you see the product and price, and the only thing you have to do is clicking "Proceed to checkout".


If you have received an Agent Tag from our local Sales Partner, enter it here to get his customer support.

Cart

	Product	Price
	Master Technician's Package	€ 120.00 (\$142.40)

 If you have an Agent Tag, please apply it here

Total	€ 120.00 (\$142.40)
-------	------------------------

 Proceed to checkout →

1. User Details 2. Payer Details 3. Order Info 4. Payment Info

Email Address/User ID *

david@yourcompany.com

First Name *

David

Last Name *

TheMechanic

Mobile Phone *

Password recovery via SMS. Use international format

+441234567

1. User Details 2. Payer Details 3. Order Info 4. Payment Info

First Name *

John

Last Name *

TheManager

Name of the Organisation

Professional Repairshop LTD

Country / Region *

United Kingdom (UK)

Street address *

Workshop road 1

Previous Next

In the checkout, enter the employee's, David's, information in the User Details. After this you enter your own, and your company's, information in the Payer Details. Make sure you enter all details correctly, since the User Details will be used to create your employees personal user account.

Pay the order with common online payment methods or receive details for offline bank transfer via email by using the PaymentLink or Banktransfer option. After the payment is completed you will receive the receipt by email.

1. User Details 2. Payer Details 3. Order Info 4. Payment Info

☒ Bancontact

☒ PaymentLink or Banktransfer

You can use this feature to make the decision on payment method afterwards. You will receive an email with available payment methods. There are also instructions how to pay with bank transfer. You can forward the email to a person responsible to make the payments.

☐ Dotpay

☐ EPS

☐ Giropay

☐ iDEAL

☐ Maestro

☐ Mastercard

☐ PayPal

☐ Sofort

☐ Online Bank Payment - Trustly

☐ Visa

☐ I have read and agree to the website [Terms and Conditions](#)

☐ I've read and accept the [Privacy Policy](#)

Previous Place Order

☒ PaymentLink or Banktransfer

You can use this feature to make the decision on payment method afterwards. You will receive an email with available payment methods. There are also instructions how to pay with bank transfer. You can forward the email to a person responsible to make the payments.



Before ordering, make sure you have all the needed information about your employee at hand; email address, first and last name, phone number

Getting Started

Quick Step-by-Step

1. Your mechanic activates his/her personal user account via the activation link in the email they received.
2. Go through the material together with your mechanic.
3. Plan a training schedule - reserve 3-4 weeks per module if the training is done alongside work.
4. Agree on how you follow up the results - we recommend that your mechanic fills in the result sheet and shows it to you. Keep track with your own follow-up sheet.
5. Encourage your mechanic to take the final exams and get the certificates.

Account activation

Your mechanic has to activate the user account before the training can start. This is done by clicking on the activation link in the email sent to the mechanic's email address added in the User Details in Checkout. The activation link is valid for 3 days.



If your mechanic can't find the email, or does not activate the user account before the activation link expires, he can get a new link by clicking "I forgot my password" on the login page and choosing if he wants to do it by email or sms.

If there are any problems with the activation, email our support at support@prodiags.com

Take A Look Together

After ordering, when your mechanic has activated his/hers user account, sit down together and take a look at the material. Discuss on how you are going to execute the training, and how you are going to follow up the training results. Only the mechanic has access to his/hers personal training material and results.

The Training Modules can be studied in any order, but we recommend progressing in the same order as presented on the follow-up sheets. In this way, any possible required pre-knowledge for passing a module is acquired through the earlier Training Modules.



Since some modules require no particular pre-knowledge, and are about subjects that every mechanic is supposed to know, it may be a good idea to start with the assessment instead of the study sections, when it comes to the basic modules. This will save time, and keep the motivation high when your mechanic does not have to study things he already masters. Why not encourage your mechanic to try this, for example, with the Electricity module.

Environment Main View

PRODIAGS

DAVID THEMECHANIC
Automotive Self-Learner
20.04.2021

11.3/100

You have to improve the most in:
[EOBD/OBD-II SELF-DIAGNOSTICS /](#)
[EOBD/OBD-II System](#)

MODULES

STUDY REGISTER

All Modules **4**

Work Safety **1**

Electricity **2**

Engine and Driveline **1**

ELECTRICITY

45%

ELECTRONICS

0%

HYBRID & ELECTRIC
VEHICLE TECHNOLOGY

0%

EOBD/OBD-II SELF-
DIAGNOSTICS

0%

Module Menu

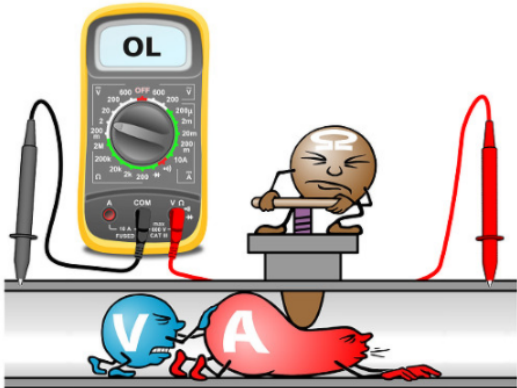
MODULES

STUDY REGISTER

45

ELECTRICITY

In this study module we repeat the basic overview of electrical engineering and have added information on the use of a multimeter for you to learn. With the know-how from this module, you can apply electrical engineering skills in the first practical tasks.



Material

Study

Introduction to Electricity

Multimeter

Basic Laws of Electricity

Assessment

77

Introduction to Electricity

58

Multimeter

Basic Laws of Electricity

Final Exam

Electricity

Last Viewed

19.01.2021 15:32:52

19.01.2021 15:32:46

Last Result:

77

19.01.2021 15:28:41

Last Result:

58

19.01.2021 15:30:13



TIP!

To get a more detailed understanding of what a Training Module includes and how to proceed with it, we recommend you watch the following video.

[Open video >](#)

Or visit:

[Prodiags.com >> Support >> Instruction tab >> Instruction for Learner >> Structure and Use of the Prodiags Training Module - Video](#)

PRIDIAGS


MODULES

STUDY REGISTER

0

COMMON RAIL FUEL SYSTEM

Common Rail is now the most common fuel system in diesel vehicles. Deeper knowledge of how common rail technology works and how it makes and system manufacturers is a big advantage when it comes to troubleshooting.



Increase your understanding of the common rail system and be positioned to understand the faults behind them. The video will show you how to troubleshoot and achieve

Material

Study

Common Rail Basics

Components

Troubleshooting

Assessment

Common Rail Basics

Components

Troubleshooting

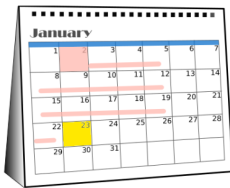
Final Exam

Common Rail Fuel System

Schedule

Making up a schedule for the training helps with getting it started and keeping it going without interruptions. When making up the schedule, consider if your mechanic is going to study during working hours or in his/hers own time.

If the learning is done during working hours, reserve some regular hours only for studying. The studying can also take place during idle times, but these can be hard to anticipate beforehand. If learning is done in the mechanic's freetime, some kind of reward should be used as a motivator. Overall, during the training process, some kind of reward can help keep the motivation high. The motivator can, for example, be a paycheck bonus or a cake for their coffee break when a module (or concept) is completed. You know your employees better than we do, so this is totally up to you.



If the training is not executed as full time studying, but done alongside regular work, we recommend around **3 - 4 weeks** for completing a Training Module.

Result Follow-Up

To follow up the training results, we recommend that you use the follow-up sheets provided in this document. There are two different **result sheets** for the mechanic, depending on the package you have chosen. There is also a **follow-up sheet** for you, where you can track the progress of all your employees. Remember that only the learner has access to the results online, and you have to ask him/her to present them to you.

Ask your mechanic to show you the result from the assessment, and when he/she passes the assessment, encourage them to take the final exam to complete the module and get their certificate.



Level 1

Technician's Result Sheet

Name _____

To stay on track, collect the results and present them to your supervisor.

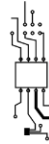


Electricity

Licensed until: ____ / ____ / ____

	Result
Introduction to Electricity	<input type="radio"/>
Multimeter	<input type="radio"/>
Basic Laws of Electricity	<input type="radio"/>

Certificate passed: ____ / ____ / ____



Electronics

Licensed until: ____ / ____ / ____

	Result
Electronic Basics and Components	<input type="radio"/>

Certificate passed: ____ / ____ / ____



Hybrid & Electric Vehicle Technology

Licensed until: ____ / ____ / ____

	Result
Introduction to HEV Technology	<input type="radio"/>
Electric Shock and First Aid	<input type="radio"/>
Operation and Hazard Situations	<input type="radio"/>
Protective Equipment and Tools	<input type="radio"/>
Working on HEV	<input type="radio"/>

Certificate passed: ____ / ____ / ____



EOBD/OBD-II Self-diagnostics

Licensed until: ____ / ____ / ____

	Result
Basics of Self-Diagnostics	<input type="radio"/>
EOBD/OBD-II System	<input type="radio"/>
Component and System Diagnostics	<input type="radio"/>

Certificate passed: ____ / ____ / ____





Level 2

Master Technician's Result Sheet

Name _____

To stay on track, collect the results and present them to your supervisor.



Electricity

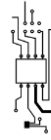
Licensed until: ____ / ____ / ____

Introduction to Electricity Result ☐

Multimeter Result ☐

Basic Laws of Electricity Result ☐

Certificate passed: ____ / ____ / ____



Electronics

Licensed until: ____ / ____ / ____

Electronic Basics and Components Result ☐

Certificate passed: ____ / ____ / ____



Hybrid & Electric Vehicle Technology

Licensed until: ____ / ____ / ____

Introduction to HEV Technology Result ☐

Electric Shock and First Aid Result ☐

Operation and Hazard Situations Result ☐

Protective Equipment and Tools Result ☐

Working on HEV Result ☐

Certificate passed: ____ / ____ / ____



EOBD/OBD-II Self-diagnostics

Licensed until: ____ / ____ / ____

Basics of Self-Diagnostics Result ☐

EOBD/OBD-II System Result ☐

Component and System Diagnostics Result ☐

Certificate passed: ____ / ____ / ____

Automotive Electrical Troubleshooting Basics



Licensed until: ____ / ____ / ____

Circuit Diagrams Result ☐

Automotive Oscilloscope Result ☐

Troubleshooting Skills Result ☐

Certificate passed: ____ / ____ / ____



Charging System and Starter Batteries

Licensed until: ____ / ____ / ____

Charging Systems Inspection Result ☐

Charging System Result ☐

Starter Batteries Result ☐

Certificate passed: ____ / ____ / ____



Starting and Start-Stop System

Licensed until: ____ / ____ / ____

Starter, Control and Inspection Result ☐

Start-Stop System Result ☐

Certificate passed: ____ / ____ / ____



Level 2 Completed



Workshop Next Level Follow-Up Sheet

To stay on track, collect the employees' results and follow their progress.

Explanations:

Training Module
Total Result
Date of completion
Passed Certificate

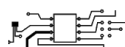


Level 1 Technician's Results

Training Module



Electricity



Electronics



Hybrid & Electric
Vehicle Technology

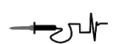


EOBD/OBD-II
Self-diagnostics



Level 2 Master Technician's Results

Training Module



Automotive Electrical
Troubleshooting Basics



Charging System and
Starter Batteries



Starting and Start-Stop
System

	Name	Name	Name	Name	Name	Name
Electricity						
Electronics						
Hybrid & Electric Vehicle Technology						
EOBD/OBD-II Self-diagnostics						
Automotive Electrical Troubleshooting Basics						
Charging System and Starter Batteries						
Starting and Start-Stop System						

TIP CORNER

Reward for completing the training

Show your appreciation in a way that motivates the employees to even use their own free time for online training. You decide if the token of appreciation is praise, a paycheck bonus for a passed certificate or a cake for their coffee break every now and then.

Example idea from a workshop chain

They agreed on a time for studying, for which they got a normal salary, but they could perform the training from home. This increased the amount of their own time they spent on the training, and the technicians saw the agreed time as paid time off from work.



How to find the needed time for training

In addition to the time allocated for training, technicians have told how they have utilised the downtime in customer cancellation cases for training. From the view of the workshop's economy, the Prodiags training has been an effective way to take advantage of slow days, when the technicians are unproductive.

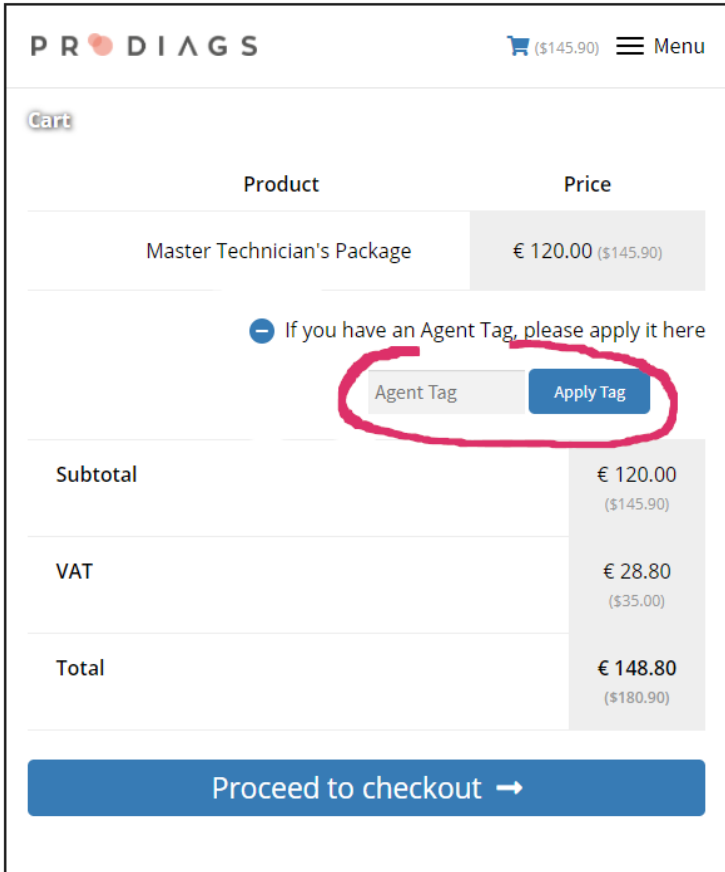
Practice has shown that 2-4 modules per year is optimal to be accomplished while studying alongside work. This is a sensible amount of studying and effective for downtime utilisation.

Continuing on the Training parth - after the first order

When you have gotten a good start to your training and journey, it's a good time to plan ahead. When planning for the future, remember the following:

- If you order additional products or packages for your technician, use the same email address in the User Details to add the products to the same user account
- All products included in the packages can also be ordered one-by-one from our training shop, along with many other products, so you can build your own training paths that fit your own intention.
- The Prodiags Sales team is happy to serve you and share other's user experiences with you.

To improve your user experience and to tie your support to your local seller, we hope you use the Agent Tag provided by said seller. If you do not have an Agent Tag, you still have access to all Prodiags services and support.



The screenshot shows the Prodiags checkout interface. At the top, the Prodiags logo is on the left, and a shopping cart icon with '(\$145.90)' and a 'Menu' link are on the right. Below the header, a 'Cart' label is on the left. The main content area is a table with two columns: 'Product' and 'Price'. The first row shows 'Master Technician's Package' with a price of '€ 120.00 (\$145.90)'. Below this, there is a blue minus icon followed by the text 'If you have an Agent Tag, please apply it here'. Underneath this text, there is a text input field labeled 'Agent Tag' and a blue button labeled 'Apply Tag', both of which are circled in red. Below the input field, there is a table with three rows: 'Subtotal' with '€ 120.00 (\$145.90)', 'VAT' with '€ 28.80 (\$35.00)', and 'Total' with '€ 148.80 (\$180.90)'. At the bottom of the checkout area is a large blue button labeled 'Proceed to checkout →'. To the right of the checkout area, there is a small image of a man wearing a headset and giving a thumbs up.



Product	Price
Master Technician's Package	€ 120.00 (\$145.90)
- If you have an Agent Tag, please apply it here	
Subtotal	€ 120.00 (\$145.90)
VAT	€ 28.80 (\$35.00)
Total	€ 148.80 (\$180.90)

Proceed to checkout →

What if something goes wrong during ordering or use?

The fastest way to get in touch with our experts in matters regarding use is through our support.

www.prodiags.com >> Support >> Support Request



[Getting Started](#) [FAQ](#) [Instructions](#) [Support Request](#)

×

Menu

Home — Index

Shop — Explore training modules

Login — Training environment

Support
FAQs

Submit a support request

Your Name

Firstname Lastname

Communication Email

We send answer to this email

Prodiags Username Email

If you have already Prodiags username

Request Subject Support

☐ Shop / Purchasing

☐ Module Content / Learning

☐ Admin / Management

☐ Other

Message

Clear description of the support request

Your browser

Please share for us your Browser details by using <https://www.whatsmybrowser.org>

Paste link of your Browser, like e.g. [whatsmybrowser.org/b/8AA3QMF](https://www.whatsmybrowser.org/b/8AA3QMF)

☐ I have read and accept [Privacy Policy](#)

Submit a Request