

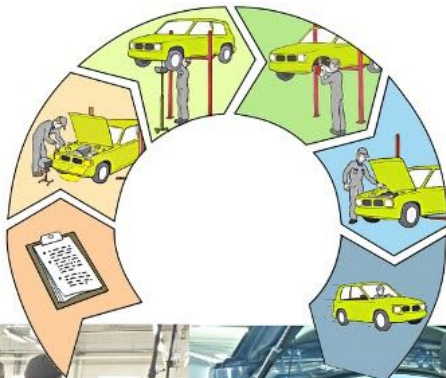
Learn automotive technology online with practical training modules. Online training modules designed by automotive professionals, for developing mechanics and people who dream about becoming a mechanic. All products and purchases comes with a 100 % money back guarantee.



Product Sheet - Prodiags Automotive Online Training Module

Maintenance Service

What is included in performing a service on a vehicle? How do you perform the different work steps? How to ensure that the customer leaves the workshop satisfied? Learn this, and much more, with this training module for everybody in the vehicle industry. Knowing the basics of performing services is a crucial thing when working in a workshop. With this maintenance mechanic training you learn the correct order of the worksteps to be effective at you work, and ensure that you are doing a proper job.



- Service procedure from marketing to follow-up
- Fixed and adaptable maintenance programmes
- Service work step by step
- Checking and changing fluids and filters
- Inspection targets and methods
- Considerations for road testing

Language: English

SKU: 050.0190.010.000.EN

LEARNING OUTCOMES

You will acquire a basic knowledge and ability to carry out a model-specific maintenance service. Improved overall understanding of the service process will help you handle tricky customer situations more effectively.

Certificate

After completing your module of study and approved completion of the exercises, you will be allowed to take the final exam. After completing the final exam, you can print a Prodiags certificate from your attainments register as proof of your expertise.



INTRODUCTION

Why this module?

Carrying out maintenance services is the most common activity in the workshop. The purpose of a service is to maintain vehicle operation condition and technical reliability. Both the process and the quality of the mechanical work are essential for maintaining and building customer relationships.

What will you learn?

As servicing is not about fixing problems, customer contact and seamless workflow are critical for building a positive image with your customers. For this reason, the learning content covers the whole process and highlights the key points of the whole service procedure.



Vehicle specifications normally guide you to carry out the correct service steps, but it's not always enough. This material will help you to understand the additional work needed and local specialisations. It will also help you to provide technical reasoning to customers for why particular service tasks or additional work are required, e.g. explaining why similar vehicles have different service intervals.

This module will take you beyond the technical know-how for servicing, and help you to carry out the right servicing work in the right order, thereby helping you to work more efficiently.



PREREQUISITES

To reach all learning outcomes you need to have a basic knowledge of vehicle structure and skills in carrying out service programmes.

System Requirements

Internet connection and PC or laptop with browser. Recommended screen resolution 1024 x 768 or higher.

Content Equivalence

This modules topics and objectives correspond in scope to a conventional 2 day training event.

Once you have made your payment, you get immediate access to the content. You'll save time and money by not needing to travel.

Updates

We want to make sure that you always have the latest version of our product. Prodiags reserves the right to make real time updates and changes. This way you'll always have the best version, without extra fees.

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